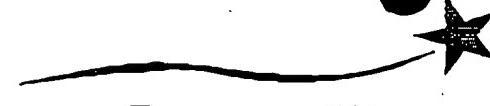


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From:	Lyza Sandgren Intellectual Property Paralegal	Clienct/Matter:	1414.501U2
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Re:	Improper Debiting of Deposit Account		

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Mr. Harvey Phillips
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Rc: Requesting Auditing Regarding Improper Debiting of Deposit Account No. 501496
Control No. 685
Description: Patent Appl. No. 09/744,097
Docket No. 1414.501U2; Fee Code: 218
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Dear Mr. Phillips:

We have determined that an improper debiting of the above-referenced account occurred on February 5, 2002, and we are requesting an investigation to ascertain who was responsible for the debiting and why it happened. I have been told by "Shannon" at the Patent Deposit Account Office that the attorney listed as signatory was David S. Kerven. Mr. Kerven left the employ of Red Hot Law of Ashley LLC in May, 2001 and the application file itself was transferred to attorney Benjamin Adler, Esq., Adler and Associates, 8011 Candle Lane, Houston, TX 77071 on September 19, 2001. Therefore, we are requesting documentation surrounding the debiting of the above-referenced amount from our Account. A copy of the Monthly Statement is attached for your convenience.

Please reply to me as soon as possible at either the above-referenced telephone number or email address. Thank you for your assistance in this matter.

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Lyza L. Sandgreen

/l/s

Enclosure

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